



# UNIVERSITY of ALASKA SOUTHEAST

## Student Housing Annual Report

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*Completed By: Paul Dorman*

Encompassing Fall 2016, Spring 2017, and Summer 2017 academic semesters and operations, including break coverage and operations.

The annual report timeline as referenced above includes several notable aspects to Housing and Residence Life operations, including: additional collaboration with EMSA partners in financial aid and academic advising to pro-actively identify students in need and provide notification/assistance; more overt advertisement of our allowances for students attending at less than full-time status to live in student housing; shifts in administrative processes to incorporate more electronic mediums (website submission) and tools (Smartwaiver) simplifying guest housing requests and resident check-in; first full year of gender-inclusive placement options.

### **Occupancy Report**

Residency in Student Housing saw fluctuations both up and down in comparison to previous years. These numbers trend in many ways UAS enrollment overall.

Family contract units continue to be a popular option for students in need of such an accommodation. Both actual placements and waiting lists remain active with mention that we have been able to successfully transition those on a waiting list to placement in Housing. Eight family contract units were served in Fall 2016 and eight family contract units were served Spring 2017. Summer 2017 saw two family contract units residing in Housing. Reasons for departure of our family contracts has in the past many times included financial difficulties related to poor academic performance and a corresponding loss of financial aid. Our most recent family contracts this past year have included many more circumstances of the student completing their educational program and then transitioning out. Additionally, our persisting family contract units (two at this time) continue successful academic progress.

Gender-inclusive placement options were offered for the first time Fall 2016. Eight units in both apartment settings and Banfield Hall took advantage of this opportunity throughout the Fall 2016, Spring 2017, and Summer 2017 period. Many of these requests (five) were tied to couples in existing romantic relationships choosing to reside together. One of these relationships did end and ultimately resulted in student conduct issuing a no-contact order for campus (Dingwall/Williams). Overall, the opportunity does seem to create another offering for roommate selection that assists residents in choosing a comfortable option.

Since opening placement options to sophomore students in our apartment units versus Banfield Hall as the sole option, we have seen a decrease in Banfield Hall occupancy. Fall 2016 and Spring 2017 occupancy fluctuated between 22 (high) and 14 (low) residents total.

**Fall 2016 statistics:**

- **1<sup>st</sup> Day of Instruction**
  - **JPH**
    - **83 residents**
  - **Banfield Hall and Apartment Units**
    - **158 residents**
- **Beginning of 4<sup>th</sup> (September 28<sup>th</sup>) week (after drop for non-payment and/or NTQ process for outstanding balance)**
  - **JPH**
    - **81**
  - **Banfield Hall and Apartment Units**
    - **151**

**Spring 2017 statistics:**

- **1<sup>st</sup> Day of Instruction**
  - **JPH**
    - **75**
  - **Banfield Hall and Apartment Units**
    - **134**
- **Beginning of 4<sup>th</sup> (February 8<sup>th</sup>) week (after drop for non-payment and/or NTQ process for outstanding balance)**
  - **JPH**
    - **68**
  - **Banfield Hall and Apartment Units**
    - **134**

**Summer 2017 statistics:**

- **Apartment Units**
  - **46**

## **Academic Success and Completion of Housing Residents**

**Fall 2016 Average Resident GPA - 2.72**

**Fall 2016 Course Completion rate – 82%**

**Spring 2017 Average Resident GPA – 2.66**

**Spring 2017 Course Completion rate – 81.5%**

## **Summer 2017 Conference Season**

The 2016-2017 conferencing (guest services) season expanded operations continued expansion of service offered to both internal and external conference groups outside of the primary established summer operation dates of May 14 through August 6. Our ability to do so is largely in part due to vacant units in John Pugh Hall, Banfield Hall, and continued utilization of our Guest Apartment (two-bedroom refurbished apartment unit). Groups served outside of our established operations included the Explore Southeast recruitment initiative weekend, Green Dot training groups from the UAS Sitka campus, UAS career and vocational training prospective student groups, and utilization of vacant space during the month of April in partnership with our Mining Technologies academic program under leadership by Graham Neale (staff-in-residence member).

The Summer 2017 conference season saw full utilization of all unit types and buildings in Student Housing. Having 100 (gross) units in operation including needed work order completion, preventative maintenance, and deep cleaning

required well-planned scheduling of available staff resources and partnership through our Facilities Services department and outside contractors such as Simplex-Grinnell, local cleaning companies, and other trades.

Conference revenues for the fiscal year continued as expected at high earning levels. An increase in conference revenue from the previous fiscal year is shown, and it should be noted that an effort to recruit and retain more summer contract residents (especially family housing contracts) results in higher revenue generation for Housing/Conference as a whole. Not only does an increase in contract residents typically result in higher revenue, but also a corresponding lower level of staff effort due to reduced housekeeping needs.

Continued transition to our online reservation requests and location of conference and guest information via the Housing website has proven effective in time management of staff response to potential clients and further improvement and utilization of such an online portal will expand to include the Rec Center, Catering, and Room Scheduling through the work of the Conference Services Task Force.

## Initiatives in Support of Residential Curriculum & Learning Outcomes

Please see the outcomes listed below:

### Residence Life Learning Outcomes:

1. Residents will demonstrate reflective thinking as a tool for learning and growth through exploration of their values and goals
2. Residents will develop and demonstrative inclusive behaviors that show their commitment to equality and diversity in the broadest sense.
3. Residents will be able to recognize credible sources of information or resources that relate to a successful academic experience and personal well-being.
4. Residents will demonstrate a commitment to academic success through:
  - a. Appropriate Time Management;
  - b. Effective Study Skills;
  - c. Successful GPA.
5. Residents will take responsibility for the community environment, demonstrated by a commitment to:
  - a. Sustainable Living Practices
  - b. Personal and communal safety and security
  - c. Confronting and reporting violations of community standards

## Assessment Initiatives

The EBI Assessment for AY 15-16 is complete and accessible for viewing through the following link or by view the survey snapshot **below**:



Export (1).pdf

<https://wess.webebi.com/rptweb/RptDriverMap.aspx?oid=36728&cidx=QtcBwsOhz4A%3d>

Additional data including budgeting, program type, and assessments is located in the following file:



FY 16 Budget  
Tracking.xlsx

## Faculty/Staff In-Residence

Our rental rates and participating staff for both respective unit types available are listed below:

- Faculty/Staff In-Residence Two-bedroom apartment
  - o \$1040/month, flexible length contract, dependent upon needed move-in dates
    - Denise Carl, academic advisor for Arts & Sciences
    - Graham Neale, faculty and head of the Mining Technologies program
- Faculty/Staff In-Residence John Pugh Hall suite
  - o \$660/month, flexible length contract, dependent upon needed move-in dates
    - Dannielle Carlson, admissions representative

## Facilities Update

### IT Infrastructure:

Updates made to our facilities in terms of IT Infrastructure upgrades have continued over the past year. A new network switch on the fiber optic line leading to Housing was replaced as the previous switch was susceptible to disconnects following power outages and suffered wear and tear damage from power surges and outages which are common to Juneau. New closed circuit tv (CCTV) cameras were installed in Banfield Hall and the Housing Lodge to replace older cameras (some of the oldest existing security cameras on campus). Our remaining previous generation access points in apartment buildings were replaced with the latest installs allowing us to continue with the device usage in both number of and data use displayed by resident need.

### Banfield Hall:

Continued furniture purchases and painting of the hall has been completed, with all bedrooms and common areas receiving a fresh coat of paint.

### Consolidation of off-site Housing locations and materials:

We have successfully reduced our off-site Housing locations and materials storage as identified in previous year goals. Our operations now consist solely of Mathisen cabin which is used as a long-term rental for those transitioning to employment with the university, those that find the proximity to campus beneficial, or for those new to the Juneau community. For the fourth contract period in a row, Chris Brooks, IT Support Administrator for UAF Fisheries, is our resident in the Mathisen cabin location.

### Curtain Replacement:

Many of our apartment units still have older curtains which have been slowly replaced over the years with blinds. Difficulty referenced by Karl Sears has been that unit occupation makes the replacement difficult due to presence and

perceived poor customer service to said residents if we were to remove curtains and install blinds while units are occupied. We have transitioned to a model of notifying occupied units that we wish to provide the blind upgrade *with their permission*. Though we may not request such permission in an effort to complete upgrades, the response has been favorable and allowed us to progress in completion of this project.