

# Egan Library

## Student Course Rating Comments Fall 2015

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adequacy of library **resources** for completing assignments in this course

0= 81 ; 1= 75 ; 2=199 ; 3= 263 ; 4= 507 ; na= 1,317

usefulness of library **services**

0= 86 ; 1= 86 ; 2= 192 ; 3= 188 ; 4= 412 ; na= 1,434

### Library as place / Facility

BIOL112-TD1	I used the library as a study space. For this it was most useful.
BIOL111-J01	I didn't really use the library for the course (besides as a nice place to study.)
CT201-J01	Computer and Internet access is very important.
ENGL330-J01	For group projects we used the library study rooms often. This made group work easier to complete.
ENGL461-J01	Being able to book a study room was excellent. I am unable to study at home and my PTSD made it impossible to study in the hallways or at desks around the library. There was one young lady who works for the library who was very grumpy about my booking a room to study in but other then her everyone else was very supportive and friendly and helpful if I had any questions or needed help.
HS105-J01	I used the library mostly for booking a room to study
HUM120-J01	Didn't need to use the library for this course other than printing papers
HUM120-J01	I did not use the library except for printing which sometimes was extremely frustrating because the computers crash at random times, or take a very long time to open tabs.
HUM210-J01	I swear, if the budgets for either the Library Resources and Services dept or the Tech and Equipment dept get even looked at, this university will collapse in on itself. Please, don't take away from something so important.
MATH151-J02	Love the library and the student help area.
MATH152-J01	Computer access for logging into UAS Online was helpful.
PHYS103-J01	The computers are to slow to load

### Comments on Hours

No comments on hours

### Collections – Fall 2015

ACCT312-JD1	I only had need of a library book one time during this semester: I needed a copy of my textbook for an Exam. The library did not have it available.
ART201-J01	books regarding ceramics and computer access to study techniques online is very helpful.
BIOL215-J01	My textbook took a while to arrive so it was helpful that I could borrow the library copy. It would have been easier if I could check the book out for longer than 3 hours.
CT223-J01	I rented the course book for the class
DESL102-J01	The online book store had the whole class buy the wrong book.

ED320C-JD1	The book for this class was either sold out or not offered through the bookstore.
ED621C-JD1	One of the required books wasn't available on loan, but several in my classes have been and that is super helpful.
ED680-KD1	I found a couple of the required materials from the ebrary. This is a cost effective way to get materials and the use of ebooks are convenient.
EDET668-JD1	the library resources for the course text and supplemental readings were extremely important and integral to this course, I'm glad we had these resources to use and would like to see that continue in future courses.
EDRE674-JD1	The library help is amazing. They did not have a book I wanted, however, so I ended up buying it on Amazon for an exorbitant price. Will donate.
EDSE482-JD2	I was able to read a required material for this class. It saved time and money and is convenient to have all materials on the computer.
ENGL420-J01	One word: ESSENTIAL. Someone who was a product of the School of Buisness and not an actual, you know, human being, decided to get rid of the bookstore. UAS decides to minimize Library Resources and Services or divert some of their budget elsewhere and this boat will sink. The library is the keel that keeps this ship upright, without it, we all will drown.
HIST105-J01	I used the course reserve text a few times. It was nice when I had time to study and didn't have my text with me.
HIST105-J01	I didn't get the books because it wasn't really clear that I had to buy them, so the library was very helpful in having copies of them on hold.
MATH151-J02	I often used the 3-hour loan text through the library. It was fantastic not having to lug my text around.
SSCI200-J01	OPEN A FUCKING BOOKSTORE. I HAD TO RENT TEXTBOOKS FROM EGAN FOR THIS COURSE AND IT WAS RIDICULOUS.
STAT273-J01	Did not use library services except for required text on reserve one time
ENGL420-J01	I found a very useful book on my final project topic very easily in the library.
BIOL105-J04	They need more access to online books for the ones they don't have physically.
BIOL362-J01	AWESOME HAVING A COPY OF THE TEXTBOOK AT THE LIBRARY
GEOG212-J01	had no problem finding resources for case studies assigned by Instructor Nagorski

### Comments related to services and instruction

BIOL427-J01	The librarians helped me research the topic for my research paper and I was able to find more than I would on my own. I asked one question and they helped in a heartbeat.
CIOS132A-K01	The one class when we went to the library, they taught us a lot about research and asking for help and it was very helpful.
COMM111-J03	I enjoyed our research days with Bethany. She was very helpful and a valuable source of information
COMM111-J04	Spent too much time getting lessons at the library. Almost every class I have taken at uas has a library tutorial day. this class had 2+ tutorials, and spent a lot of time researching topics that could have been used speaking in front of the class
EDMA656-JD1	I'm wondering if there is a tutorial on the library resources that are available to distance learning students. If there are resources, I'm not aware of how to access them.
ENGL111-TD1	I love being able to chat with a librarian when I am struggling with a search.
ENGL111-TD3	Through this course, I discovered how to operate "OneSearch" for the first time. I have to say, I really appreciate this tool-- it makes researching papers so much easier!
ENGL193P-TD1	Professor Trafton encouraged us to make use of the tools available to us.
ENGL193P-TD1	The librarian chat is extremely convenient and they always provide excellent help with key words for searching the topics I am looking for.
ENGL211-KD1	Professor Whalen gave us a great tutorial on how to navigate to UAS library and the references there. This helped me for my other classes as well. Thank you.
ENGL418-J01	As always, the Library Recourses and Services dept. did a staller job helping me and my fellow students academically flourish and not just succeed but transcend the material.
ENGL111-J04	Nice people but very repetitive.
ENGL111-J04	Sometimes I just could not find articles I wanted.
ENGL111-J05	The research help didn't "help." It doesn't work if the librarian doesn't know what she's supposed to help us with
ENGL111-T01	Didn't use the library. Professor Trafton had a speaker come in from Juneau who taught us how to use the onesearch from Egan Library.
ENGL362-TD1	It is quite difficult to get to the resources I needed from the link my professor provided.

ENVS102-J01	I will continue to use library sources for my next classes. I still need help writing references when I cite other videos, websites, books, magazines, and other writings.
HNRS201-J01	We couldn't have had class without the library, as the library was the main topic of conversation for part of it.
HUM120-J02	There are wonderful resources provided through this library
ODS205-J01	The people working in the Library Resources and Services always do a great job. That is because they come to the situation with kindness and the intention to be helpful. They perform there skills in a efficient way and get whats needed done.
PSY101-J01	The in class demonstration by the library person that came and walked us through PsychINFO was very helpful in completing assignments and our final paper.
PSY101-K01	I didn't know how to use the library resources very well so it took a tremendous about of time to find articles needed for this class.

## Library Online

ANTH200-KD1	I primarily used the Egan library online journal and e-book repository when completing the final paper. I was able to access every journal article that I wanted except one, and found it realy easy to navigate the use of both the journal database and the ebrary e-book collection.
ANTH351-J01	It's great to be able to access JSTOR since I was able to get most of my resources for my papers from there.
BA301-JD1	I used the online database because I am currently a distance student. The site was easily accessible and appreciated overall.
BA481-JD1	The UAS library site is extremely hard to navigate and is not user friendly. I would cringe when assignments required using the site for peer reviewed material. UAS owes its students to overhaul the UAS library site and search engine. The time and expertise it takes to use the system detracts greatly from any value it would otherwise present.
BA487-JD1	I frequently used library resources such as EBSCOhost for this course.
COMM111-J01	I had little need for help for my assignments, but I already used the UAS's computer websites to help me. I already founded a couple of sources to use but I didn't need assistance.
COMM111-K01	I need more experience in using the resources outside the library, maybe they could be a little easier to understand how to sign in to get to work saved.
ED302-JD1	I utilize the online library resources quite often. I use the UAS as well as the UAA library.
ED638-JD1	I used ERIC with everything I did.
ED638-JD1	Research articles available are exceptional and appropriate to my needs.
ED680-KD1	I found a couple of the required materials from the ebrary. This is a cost effective way to get materials and the use of ebooks are convenient.
EDRE674-JD1	I was not able to connect with this service very well.
EDSE610-JD2	These resources were useful for the course, but not often needed for this course.
EDSE612-JD1	Library resources were useful when used.
ENGL111-J02	ScienceDirect and OneSearch were extremely helpful.
ENGL111-J05	Love EBSCO
ENGL111-T01	I found them very helpful especially the online chat with a librarian.
ENGL111-TD1	I really could not understand the OneSearch at all. I just decided to give up and forget about it and go about my own ways of finding information for my assignment.
ENGL111-TD1	OneSource is a great asset. It was fairly easy to use, and if you had any issues there was the instant chat during business hours. Each time I used it was successful.
ENGL111-TD3	It was difficult to find resources through OneSearch or Ebscohost at first, but I got the hang of it after we used it a couple of times.
ENGL111-TD3	The librarians were very helpful in helping me find articles and also gave me immediate replies. However, I have trouble using OneSearch and finding relevant articles, for assignments, I am not sure if it was just the searches I entered, or issues with Oneseaches' performance.
ENGL362-TD1	I haven't tried to use the library resources yet, but we have an assignment this week in which I will take part in the use of the service. The online library has been useful for other courses as well.
OCN101-KD1	I know I will research the UAS library resources on-line for final paper.
PADM604-JD1	The online Egan Library is very helpful in pulling reference materials together.
COMM111-KD1	I like JSTOR.
PADM610-JD1	I was happy to learn that free seminars on how to use Ebscohost (and others) are available online, in English, French and Spanish.
PADM610-JD2	Online database for peer-reviewed journals were VERY helpful
PADM625-JD2	Sometimes the electronic articles do not actually open or show the full article as expected. I believe this may be due to not knowing how to access them fully. I would love to see some instructions either written or video on how to access the articles that do not show the full text when you initially click on them.
PADM625-JD2	The online Egan Library was useful in pulling peer-reviewed articles and references for the course.
PADM671-JD2	Good library service. Reliable and accessible remotely

PADM601-JD1	I found myself reverting to the UAA Consortium Library system, only because it was the system I used for the past few years finishing my BA. I used the UAS system for the first few times, and once I realized it was essentially similar I went back to the UAA system. I intend to familiarize myself with the UAS system over the next few semesters.
PADM601-JD1	With regards to this class specifically I really didn't use any library services outside of article collections for my final paper.
PSY101-J01	Good talks about how to utilize PsychInfo and APA reference format.
PSY101-K01	We had to do several research articles for this course and the library was very helpful in finding those articles as well as helping figure some of the harder jargon out.
PSY101-KD1	For this course we had to use PSYCHinfo to obtain peer reviewed journal articles for our final assignment. The site was easy to navigate and obtain the resources I needed to complete my assignment.
PSY101-KD2	I had to use the PsychInfo database to find research papers, this was very helpful.
PSY101-KD2	On occasion the library would require me to get the material myself and this was not easy when I was having difficulty with my logon.
PSY250-KD1	We did not need many books other than our textbook. I did use Egan Library online to retrieve some information I chose to include in my assignments.
SOC101-K01	We used both online resources and periodicals in this class, and the library was great with giving us help for finding resources and understanding what we read. I enjoyed doing the online work, and it gave me experience with programs I had to use in other classes as well.
SOC343-KD1	I really do not like JSTOR it is so not user friendly at all.
SOC343-KD1	Library staff are excellent! I had to call them b/c I was unable to log into JSTOR and they got it fixed very quickly.
SOC343-KD1	without JSTORE i would not have passed this course.
SOC375-J01	I heavily used JSTOR.
SOC377-KD1	I used JSTOR and Ebsco host for this course. In addition, RefWorks was used exclusively for citing my references.
STAT401-J01	Did not use anything but online journal article searches.
HIST105-KD1	poor search features
SOC201-J01	I used library resources for the final research paper. It was helpful finding articles for my paper.
SOC201-J01	The research page that was created for our paper was really helpful
SOC343-KD1	I didn't need library services for this course, but feel good knowing they are there for my utilization when and if needed!

## Interlibrary Loan

ENVS102-J01	Used interlibrary loan for term paper project and it was a very helpful resource.
HIST492-J01	I got the majority of my resources for my final paper through the interlibrary loan system.
HIST492-J01	ILL was a great help in completing my final presentation.
PADM604-JD1	ILL receipt was super-fast.

## General positive comments

BIOL427-J01	The librarians helped me research the topic for my research paper and I was able to find more than I would on my own. I asked one question and they helped in a heartbeat.
BIOL310-J01	LIBRARY ROCKS!
BIOL362-J01	I live there.
BIOL427-J01	The library and it's access to all the different periodicals provided me the materials I needed for my research paper. I am grateful for the library's subscription to these periodicals. The library ROCKS!

CHEM103-TD1	I did not use the library for this class, although I did for others and they are always very helpful.
COMM111-K01	This was something new for me and I was amazed at the resources available at the campus library and the library website.
COMM111-KD1	I didn't need them for this course, but as always am very happy to have them at my disposal if ever needed.
COMM380-J01	As has been the case throughout my experience at UAS, throughout this semester the library and its staff have been much more attentive, knowledgeable, friendly, and accommodating than any other I have ever experienced, be they public or university libraries. I am hard pressed to make recommendations.
ED222-JD1	Sometimes helpful, not always.
ED638-JD1	Always positive and helpful.
ED638-JD1	Great staff always ready to help
ED638-JD1	I used the library exhaustively and exclusively
EDRE679-JD1	Even though I did not use them this semester, they have always been supper supportive with other courses throughout my degree!
ENGL111-TD1	A great resource that I wasn't familiar with until this course.
ENGL111-TD2	I used the library several times and it was very helpful.
ENGL111-TD3	I find this to be a great resource.
ENGL111-TD3	The library is doing great!
ENGL111-TD3	There were a lot of sources to choose from and I found it really helpful and interesting to look at.
ENGL111-TD3	We used the library sources a few times. We were encouraged by Professor Trafton to make use of the tools available to us.
ENGL224-J01	They are always helpful when I have a question or when I need help.
ENGL311-JD1	our libraries and everyone working in them rock.
ENGL461-J01	Had I not already had something in mind for the presentation book, I have no doubt I would have found the library very helpful.
ENGL461-J01	I never needed to do research for any of my writings that I turned in, therefore I didn't try to access those resources. Though I have in the past and both are excellent.
ENGL461-J01	they were fine.
ENVS102-J01	the library staff is very helpful
ENVS102-J02	I was able to get what I needed.
FT110-TD1	exelent.
FT120-TD1	Very helpful.
GEOL105-KD1	The resources are great, but I didn't access them often during this course.
HIST105-KD2	Great accommodating staff
HS114-TD1	The library resources and services was great but between the book we had to buy and internet I was able to find most of what I needed for this course.
HS203-TD1	Helpful.
HUM120-J01	Always there when I need them.
PE103-J03	Great job guys! Great resource!
PHIL201-J01	The Library is always doing great.
PHIL201-J01	The library was used several times for this course, for research and for group study sessions.
PHIL201-KD1	I generally find that the library resources are useful but I did not require them for this course.
SSCI200-KD1	Great accommodating staff and student employees.
SSCI200-KD1,	I didn't need services but feel good and taken care of simply by knowing they are there when needed.
SSCI200-KD1	Love the library and the librarians!
SSCI200-KD1	our librarians and techs rock.

## General Constructive / negative comments

ED626-JD1	I reached out to the library for assistance in accessing materials. They told me I wasn't in their registry, even though I have a card! They did not follow up to see if they had resolved my problem nor did they offer any help beyond my initial email. I would like to see the library more responsive to distance students.
EDET632-JD2	In a technological literacy course people probably have enough experience with research to realize that the databases are not the most efficient way to research. Google and google scholar get you to results more quickly, and articles are increasingly free. The login credentials are vital for getting access to some articles, but it is almost always possible to login through the document link rather than using a database to find it.
ENGL111-K01	The librarians are great and very helpful towards finding sources to write about. It would've been much harder to finish a few of my assignments without the help the librarians provided.
ENGL111-T01	poor
ENGL111-TD3	I unfortunately never used the library much.
ENGL224-J01	Never utilized it
ENGL261-J01	I didn't use the Library Resources and Services.
ENGL330-J01	Did not use the library.
ENGL261-TD1	I never used them, perhaps they were useful to some.
ENGL311-JD1	didn't use
ENGL362-TD1	I didn't use the library resources.
HUM120-T01	Its sometimes a bit hard to find. In the end I was able to find it all
STAT401-J01	I didn't use any library resources or services during this course.
STAT401-J01	Very good, all services I need and used.

## Learning, Testing and Writing Center Comments

ACCT202-J01	The testing center is used for exams in this course and they were very helpful.
CHEM103-J01	The learning center, wifi and warm space the library provided was GREAT!
CHEM103-J01	The only library resource I used for this course was the learning center tutors.
CHEM103-TD2	Only time I visited the library for this course was to take online exams in the learning center
CIS105-JD2	The learning center needs a computer tutor!!!!!!!
ENGL110-J03	I will continue to use the writing center to request for help.
ENGL111-J02	The writing center was helpful in reviewing papers
ENGL261-TD1	I was able to check-out a textbook early in the semester before my purchased copy arrived. The writing center was dismantled and I was unable to make use of this service.
HS114-TD1	I couldn't have completed this course without the learning center!
MATH055-J04	Don't Ever let Auguste Stiehr quit!!!!
MATH151-J01	Spent a lot of time with helpful learning center tutors!
MATH151-J01	The learning center was really helpful for out of class help.
MATH151-J0	Having the textbook in the Learning center was extremely valuable.
MATH151-J02	I've been using the learning center throughout the semester. The tutors helped me when I don't understand difficult math problems. I think I won't have any problems when I ask for help from the tutors in the learning center.
MATH251-J01	Getting help at the learning center was nice.
MATH253-	The only aspect of the library that helped with this class is The Learning Center which isn't nearly as appreciated as it

	should be.
STAT273-KD1	I would get help at the learning center when I needed it, and the tests were always there on time.
STAT273-KD1	Other than the testing center the library resources were insignificant.
BIOL111-J01	We used the learning center quite a bit for review and tutoring.

## Student Success Center (Sitka)

No specific comments

## Ketchikan

BIOL111-K01	I didn't need to research anything for this course in the library. They had some helpful books on anatomy though. I wish there was more.
BIOL111-K01	I found a pamphlet of library resources pertaining to A&P sitting in the student center when I randomly went to get some water. Having those pamphlets in an area by the bathroom/couch area where students actually gather would be a great place to display those resources. I wish I had found it earlier in the semester.
BIOL111-K01	It would have been nice to have relevant class items to check out, such as small anatomy models, to enrich study times.
BIOL111-K02	I seldom used the library to the fact that student center is around the corner, why not put two and two together? We have limited resources in the student center to use and it's a pain in the butt to lug around ALL your books and personal items from one location to the next. Is there a way we could have the library or student center (both would be better) open later? closing at 5-6pm is not very helpful for students who have later classes on campus and resources get cut off during that time. Other campuses have their libraries open til midnight. Public library and various locations close in this town at 5pm. Speaking with a lot of other classmates, we've all agreed that we can't study at home. A school environment is more effective to us.
BIOL111-K01	The library staff is great, always there to help
BIOL111-K02	We get out of class at 6 or 7:30 pm. The library isn't open after class, and most of us work RIGHT before class. We don't have time to use the space during library hours.
ANTH202-KD1	Egan, Ketchikan Libraries and all our Library staff is awesome:)
ANTH202-KD1	The Librarian at UAS Ketchikan directed me to Ebscohost and I found a ton of stuff on my topic for my term project. She also had an student assistant find me some books on my topic as well while I searched the web. I was on my lunch break from work and only had one hour so their help was very appreciated.
CIS105-K01	I didn't use the library for this course.
COMM111-K01	I need more experience in using the resources outside the library, maybe they could be a little easier to understand how to sign in to get to work saved.
COMM111-K01	This was something new for me and I was amazed at the resources available at the campus library and the library website.
MATH113-KD1	The UAS Ketchikan library is amazing and the staff there is always willing to help
MATH113-KD1	I don't know. I never tried to use the library resources.
CIOS132A-K01	The one class when we went to the library, they taught us a lot about research and asking for help and it was very helpful.
ENGL111-K01	The librarians are great and very helpful towards finding sources to write about. It would've been much harder to finish a few of my assignments without the help the librarians provided.
ENGL111-K01	We have a research paper to write and the library was very helpful in finding recourses for the paper.
MATH054-K01	I borrowed a math calculator and that saved me a lot of money.