

UAS Emergency Alert System

UAS has implemented an alert system to be used in emergencies. For the purpose of this system, an “emergency” is defined as an active threat to safety requiring the immediate, intrusive notification of an entire campus. Examples include an active attack, hazardous material release, or a natural disaster.

Sending a campus alert

| City | On-Campus | Off-Campus / Mobile |
|-----------|-----------|---------------------|
| Juneau | x5500 | 796-5500 |
| Ketchikan | x4500 | 228-4500 |
| Sitka | x9400 | 747-9400 |

Off-campus you will also need to dial access PIN number: 54321#

The objective is to ensure that the campus and UAS incident command team can be notified in less than 5 minutes after threat identification.

Based on the latest best-practices in emergency response, the system seeks to empower individuals in an emergency. Alerters are expected to provide specific, detailed information about the emergency and recipients are encouraged to use judgement in how they respond.

- Alerts can be triggered from any telephone
- Calls from off-campus require the caller to enter the PIN: 54321#
- Alerters are prompted to record a message. When broadcast, their recording is preceded by an alert tone and the following recorded message:

ATTENTION: An emergency alert has been triggered on the _____ campus. Additional details should follow this message. Take appropriate immediate action to ensure safety.

- A message will appear on each phone display: “EMERGENCY ALERT on the UAS Juneau Campus at [time] on [date].” This message will remain on the phone until dismissed.
- Alerts are broadcast to campus phones municipality-wide, to the UAS regional incident management team (VC Admin, Provost, Facilities Director, Safety Officer, emergency management planner and others), and the Chancellor.