

Student Housing Annual Report

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Encompassing Fall 2017, Spring 2018, and Summer 2018 academic semesters and operations, including break coverage and operations.

The annual report timeline as referenced above includes several notable aspects to Housing and Residence Life operations, including: additional collaboration with EMSA partners in financial aid and academic advising to pro-actively identify students in need and provide notification/assistance prior to move-in arrival and beginning of spring and summer semesters; increased education to academic advisors of our allowances for students attending at less than full-time status to live in student housing; shifts in administrative processes to incorporate more electronic mediums (website submission) and tools (Smartwaiver) simplifying guest housing requests and resident check-in; second full year of gender-inclusive placement options.

Occupancy Report Residency in Student Housing saw fluctuations both up and down in comparison to previous years. These numbers trend in many ways UAS enrollment overall.

Family contract units continue to be a popular option for students in need of such an accommodation. Both actual placements and waiting lists remain active with mention that we have been able to successfully transition those on a waiting list to placement in Housing. Four family contract units were served in Fall 2017 and five family contract units were served Spring 2018. Summer 2018 saw three family contract units residing in Housing. Reasons for departure of our family contracts has in the past many times included financial difficulties related to poor academic performance and a corresponding loss of financial aid. This has unfortunately continued to be the case with an eviction Summer 2018 of a family that had resided in Student Housing for multiple years.

Faculty & Staff-in-Residence and transitional staff/faculty housing has been an increased utilization and request from academic and EMSA departments to serve the need of new employees. One operating procedure to come from this demand is the determination of housing deposit requirements (yes), application fee requirements (yes), and the allowance of pets (not allowed - service and assistance animals only in future requests).

Gender-inclusive placement options were entering their second year of availability. Six units in both apartment settings and Banfield Hall took advantage of this opportunity throughout the Fall 2017, Spring 2018, and Summer 2018 period. Many of these requests (three) were tied to couples in existing romantic relationships choosing to reside together. The gender-inclusive placement does seem to create another offering for roommate selection that assists residents in choosing a comfortable option, and the transition at this point has been rather seamless.

Banfield Hall saw another year of transition as initial goals upon reopening of the building after renovations to common spaces were to place our sophomore class in that location solely. Student interest in apartment units and staff suggestion was to open the building to all sophomore, junior, and senior/grad status. A variety of students in all classes have decided to reside in Banfield Hall and for students seeking a more quiet and spacious room placement without the need of a kitchen amenity in their own unit, the placement is ideal.

Department Staffing

Residence Life Coordinator Em Rademaker transitioned out of the department and role at the end of the Fall 2017 semester. Former Community Advisor and (then current) admissions representative Allison Mogensen was selected from an internal search and began employment with the department Spring 2018. A change in the Residence Life Coordinator position that began with the hire of Mogensen is a transition from a 10-month to 11-month position, with a future goal of transitioning the First-Year Experience Advisor position from a 12-month to a 11-month position at the time of next hire.

Resident Academic Success

Fall 2017 Average Resident GPA – 2.73

Fall 2017 Course Completion rate – 83.8%

Spring 2018 Average Resident GPA – 2.62

Spring 2018 Course Completion rate – 80.7%

Summer 2018 Conference Season

The 2017-2018 conferencing (guest services) season expanded operations continued expansion of service offered to both internal and external conference groups outside of the primary established summer operation dates of May 13 through August 5. Our ability to do so is largely in part due to vacant units in John Pugh Hall, Banfield Hall, and continued utilization of our Guest Apartment (two-bedroom refurbished apartment unit). Groups served outside of our established operations included the Explore Southeast recruitment initiative weekend, Green Dot training groups from the UAS Sitka campus, UAS career and vocational training prospective student groups, and utilization of vacant space during the month of April in partnership with our Mining Technologies academic program under leadership by Graham Neale (former faculty- in-residence member).

The Summer 2018 conference season saw full utilization of all unit types and buildings in Student Housing. Having 100 (gross) units in operation including needed work order completion, preventative maintenance, and deep cleaning

required well-planned scheduling of available staff resources and partnership through our Facilities Services department and outside contractors such as Simplex-Grinnell, local cleaning companies, and other trades.

Conference revenues for the fiscal year continued as expected at high earning levels. An increase in conference revenue from the previous fiscal year is shown, and it should be noted that an effort to recruit and retain more summer contract residents (especially family housing contracts) results in higher revenue generation for Housing/Conference as a whole. Not only does an increase in contract residents typically result in higher revenue, but also a corresponding lower level of staff effort due to reduced housekeeping needs.

Conference Revenue	Housing	Lost Keys	Miscellaneous
2018 Hecla Greens Creek Mining Acad	315.00	0.00	0.00
Conservation Volunteers International	2,432.00	0.00	0.00
Craig ASNAC	720.00	0.00	0.00
CRU Summer Project 2018	40,320.00	50.00	0.00
Dakwakada Dancers	2,280.00	0.00	0.00
Duke University	5,130.00	100.00	0.00
FH Collins	1,520.00	0.00	0.00
Gendron- Raggio Family	2,280.00	100.00	0.00
Girl Scouts of Alaska	8,000.00	0.00	0.00
Goldbelt Heritage Foundation	18,900.00	100.00	0.00
Green Dot Spring 2018	360.00	0.00	0.00
Guest Apartment	630.00	0.00	0.00
Introduction to Mining Occupations	840.00	0.00	0.00
Jineit Art Academy	12,375.00	0.00	0.00
LSU Marine Biology in Alaska	19,110.00	0.00	0.00
NOAA Hollings Scholar	3,815.00	0.00	25.00
Peregrine Technical Solutions	1,260.00	0.00	0.00
Private Individual Billing	10,650.00	0.00	0.00
School Library Leadership Institute	2,295.00	0.00	0.00
Sealaska Heritage Institute Special Top	2,250.00	0.00	0.00
Sealaska Middle School Math and Cul	10,810.00	240.00	5.00
Sitka Sound Science Center	12,160.00	0.00	0.00
Southeast Alaska AHEC RIIN Program	262.50	0.00	0.00
UAS Academic Guests	82,070.00	20.00	115.00
UAS Guest Apartment	540.00	0.00	0.00
Upper Iowa University	1,120.00	0.00	0.00
US Forest Service	1,820.00	0.00	0.00

Wisner Wedding Party	540.00	0.00	0.00
Total	244,804.50	610.00	145.00

Initiatives in Support of Residential Curriculum & Learning Outcomes:

Residence Life Learning Outcomes:

1. Residents will demonstrate reflective thinking as a tool for learning and growth through exploration of their values and goals.
2. Residents will develop and demonstrative inclusive behaviors that show their commitment to equality and diversity in the broadest sense.
3. Residents will be able to recognize credible sources of information or resources that relate to a successful academic experience and personal well-being.
4. Residents will demonstrate a commitment to academic success through:
 - a. Appropriate Time Management; b. Effective Study Skills; c. Successful GPA.
5. Residents will take responsibility for the community environment, demonstrated by a commitment to:
 - a. Sustainable Living Practices b. Personal and communal safety and security c. Confronting and reporting violations of community standards

Assessment Initiatives

The EBI Assessment for AY 17-18 is complete and a snapshot comparison of survey results from AY 17/18 to AY 16/17 is below:

2018 ACUHO-I/Benchworks Resident
Assessment - 42053

2017 ACUHO-I/Benchworks Resident
Assessment - 39625

Overall Effectiveness

Top level indicator of overall performance.

	Factor 21. Overall Program Effectiveness	Factor 20. Overall Program Effectiveness
My Institution	5.28	4.89
Select 6	5.00 (1 of 7)	Mean unavailable
Carnegie Class	4.97 (8 of 42)	5.04 (21 of 35)
All Institutions	5.09 (44 of 259)	5.12 (177 of 262)
Trend Since Last Administration	4.89 (2017)	5.28 (2016)
Trend From First Administration	5.51 (2013)	5.51 (2013)

Greatest Strength

Highest performing factor for each assessment.

	Factor 8. Satisfaction: Safety and Security	Factor 7. Satisfaction: Safety and Security
My Institution	6.1	6.1
Select 6	5.91 (3 of 7)	Mean unavailable
Carnegie Class	5.95 (10 of 42)	5.90 (5 of 35)
All Institutions	6.02 (75 of 258)	5.98 (59 of 262)
Trend Since Last Administration	6.10 (2017)	6.28 (2016)
Trend From First Administration	6.34 (2013)	6.34 (2013)

Greatest Weakness

Lowest performing factor for each assessment.

	Factor 18. Learning: LLC Connections and Support	Factor 17. Learning: LLC Connections and Support
My Institution	0	0
Select 6	4.70 (6 of 5)	Mean unavailable
Carnegie Class	4.65 (32 of 31)	4.76 (27 of 35)
All Institutions	4.77 (212 of 206)	4.69 (218 of 262)
Trend Since Last Administration	Mean unavailable	Mean unavailable
Trend From First Administration	Mean unavailable	Mean unavailable

Recommendations

Improve this factor to have the greatest impact on performance.

	Factor 12. Learning: Personal Interactions	Factor 11. Learning: Personal Interactions
My Institution	5.2	4.97
Select 6	5.16 (3 of 7)	Mean unavailable
Carnegie Class	5.21 (17 of 42)	5.27 (27 of 35)
All Institutions	5.25 (104 of 259)	5.27 (206 of 262)
Trend Since Last Administration	4.97 (2017)	5.08 (2016)
Trend From First Administration	5.73 (2013)	5.73 (2013)

Most Improved Since Last Administration

Factor that has improved the most since the last time the assessment was administered.

	Factor 1. Satisfaction: Hall/Apt Student Staff	Factor 16. Learning: Sustainability
My Institution	5.43	4.57
Select 6	5.83 (6 of 7)	Mean unavailable
Carnegie Class	5.79 (33 of 42)	4.81 (24 of 35)
All Institutions	5.93 (225 of 259)	4.79 (179 of 262)
Trend Since Last Administration	4.91 (2017)	4.30 (2016)
Trend From First Administration	5.94 (2013)	Mean unavailable
Most Improved Since First Administration Factor that has improved the most since the first time the assessment was administered.		
	Factor 10. Satisfaction: Dining Services	Factor 9. Satisfaction: Dining Services
My Institution	4.26	4.28
Select 6	4.68 (7 of 7)	Mean unavailable
Carnegie Class	4.53 (32 of 42)	4.53 (24 of 35)
All Institutions	4.75 (210 of 255)	4.78 (204 of 262)
Trend Since Last Administration	4.28 (2017)	4.81 (2016)
Trend From First Administration	3.96 (2013)	3.96 (2013)
Least Improved Since Last Administration Factor that has improved the least since the last time the assessment was administered.		
	Factor 6. Satisfaction: Room Assignment	Factor 17. Learning: LLC Connections and Support
My Institution	5.38	0
Select 6	5.32 (3 of 7)	Mean unavailable
Carnegie Class	5.22 (12 of 42)	4.76 (27 of 35)
All Institutions	5.30 (74 of 257)	4.69 (218 of 262)
Trend Since Last Administration	Mean unavailable	Mean unavailable
Trend From First Administration	Mean unavailable	Mean unavailable
Least Improved Since First Administration Factor that has improved the least since the first time the assessment was administered.		
	Factor 14. Learning: Diverse Interactions	Factor 13. Learning: Diverse Interactions
My Institution	5.08	4.89
Select 6	5.03 (3 of 7)	Mean unavailable
Carnegie Class	5.06 (20 of 42)	5.16 (27 of 35)
All Institutions	5.14 (112 of 259)	5.16 (192 of 262)
Trend Since Last Administration	4.89 (2017)	4.84 (2016)
Trend From First Administration	5.95 (2013)	5.95 (2013)

Additional data including budgeting, program type, and assessments is located in the following file:

Totals by Budget Line						Total Overall Budget	
Totals by Budget Line	\$30,727.38	\$30,727.38	\$0.00	\$22,236.38	\$8,491.00	Total Budget	\$31,100.00
Budget Name	Budget	Allocated	Unallocated	Spent	Balance	Total Allocated	\$30,727.38
CA Programming	\$1,710.50	\$1,710.50	\$0.00	\$1,710.50	\$0.00	Total Unallocated	\$372.62
Departmental Programming	\$5,347.65	\$5,347.65	\$0.00	\$5,347.65	\$0.00	Total Spent	\$22,236.38
Campus Life Programming	\$1,470.28	\$1,470.28	\$0.00	\$1,470.28	\$0.00	Total Balance	\$8,863.62
Facilities Support	\$12,778.22	\$12,778.22	\$0.00	\$7,087.22	\$5,691.00		
Tech & Assessment	\$7,843.87	\$7,843.87	\$0.00	\$5,543.87	\$2,300.00		
Advertising Materials	\$16.01	\$16.01	\$0.00	\$16.01	\$0.00		
Unforeseen Expenses (Flexible)	\$1,560.85	\$1,560.85	\$0.00	\$1,060.85	\$500.00		

Faculty & Staff-in-Residence

Our rental rates and participating staff for both respective unit types available are listed below:

Faculty/Staff In-Residence Two-bedroom apartment:

- \$1040/month, flexible length contract, dependent upon needed move-in dates

Faculty/Staff In-Residence John Pugh Hall suite:

- \$660/month, flexible length contract, dependent upon needed move-in dates
- Su Reyes, Student Accounts & Student Resource Center

Facilities Update

IT Infrastructure:

Updates made to our facilities in terms of IT Infrastructure upgrades have continued over the past year. A new network switch on the fiber optic line leading to Housing has allowed the upgrade of newer

supported access points. Our remaining previous generation access points in apartment buildings were replaced with the latest installs allowing us to continue with the device usage in both number of and data use displayed by resident need. End of life support for access points in John Pugh Hall will occur during the 18-19 academic year and will require funding.

Off-site Housing locations and materials:

Our operations now consist solely of Mathisen cabin which is used as a long-term rental for those transitioning to employment with the university, those that find the proximity to campus beneficial, or for those new to the Juneau community. For the fifth contract period in a row, Chris Brooks, IT Support Administrator for UAF Fisheries, is our resident in the Mathisen cabin location.

Curtain Replacement:

A few remaining apartment units still have older curtains which have been slowly replaced over the years with blinds. By having such consistent occupancy of units has not allowed us time to take down curtain and install blinds when our focus has been on preventative maintenance and work order repairs in those windows of opportunity. We have transitioned to a model of notifying occupied units that we wish to provide the blind upgrade with their permission. Though we may not request such permission in an effort to complete upgrades, the response has been favorable and allowed us to progress in completion of this project.

Apartment living room furniture purchase

Our supply of modular replacement pieces and upholstery for our apartment living room couches, loveseats, and chairs have dwindled and those supplies are no longer supported by the original supplier (Foliot Furniture). A similar line of product with updated, modern colors and modular support exists from Foliot and so quotes have been generated for a replacement items bulk purchase with installation to be done on a need basis.