

University of Alaska Southeast
Regional Teaching, Learning, & Technology Roundtable (TLTR)
Agenda – November 16, 2017
3-4 PM

Call to order

(present, ~~not present~~)

- | | |
|---------------|---|
| - John Ingman | - Cody Bennett |
| - Ann Spehar | - Maureen O'Halloran |
| - Susie Feero | - Jen Ward |
| - Jon Martin | - Kimberly Matsuura |
| - Tim Powers | - Michael Ciri (ex-officio member) |

Minutes from October 19, 2017 meeting

- Minutes Accepted
- A couple spelling issues, including spelling Jon Martin's name correct and Quality Matters title.

TLTR 2016 Recommendation Update / LMS Information Governance (Susie)

- 1) Statewide stakeholders group – is on agenda for chief information officers to discuss, expect group to formed “soon” – asked Mike Ciri to keep Susie Feero and Kimberly Matsuura informed
- 2) Where does TLTR fit into decision making/recommendations? Informative chart was passed out
 - a. One question – why is TLTR not included with a checkmark for input on Principles –
 - i. Will pass that on to Michael Ciri
- 3) Why are course shells not created earlier than student registration?
 - a. Passed on to Michael Ciri – agreed It could be a good idea, too late for Spring semester but would like to meet with TLTR later for discussion
 - b. Discussion – need faculty perspective as well IT perspective
 - c. Is it possible to have course shells available to faculty some time earlier than they are available to students so that when it is ultimately available to students they have syllabus and other information to see right away when they are deciding whether to register for the course?
 - d. In general – what kind of things are available or not available to Guests/Students etc. and if there are ways to make things happen automatically.
 - e. Discussion about what should available to Guests/Students/ and when – what is the default vs. what can faculty change
 - f. Is there a way to do a course copy and then have things automatically unavailable until you are ready?

Regional Technology Updates (Cody)

Blackboard Learn Upcoming Update

The schedule was shared last meeting. Blackboard has not released latest version until today (11/16) so instead of doing the upgrade (Q4 2017), plans are to do the cumulative update (Q2 2017 CU4) as the schedule start has been missed. Some at UAF want to look at major upgrade but UAS/UAA position is its better for faculty to stick to original schedule and only do the cumulative update (like a service pack) which is not a version change. Looking like will do update CU4 Dec 22 (Friday).

- **Question** – are there major changes? **Answer** – mostly bug fixes etc. Exception is that Inline grader will change from Crocodoc to BoxView. (No more drawing on documents, will accept more file formats like rtf, open office etc.)

- Update or upgrades involve first applying change to classes-test.alaska.edu then it is tested and reviewed. Only after that is the update or upgrade applied to the production server where faculty/students have classes.
- Recommend that interested faculty be sure to review the test environment when it is announced.

Blackboard Learn Slowness Resolved

Slowness in Blackboard especially attachments – finally have identified issues so that things that took several minutes now take 30 seconds. 30 seconds is still considered to too long so UA is keeping the ticket open until after the cumulative update to check it again and see how it works.

- Faculty/staff/students are encouraged to keep reaching out when there are issues
- Comment – send in screenshots when possible to illustrate the problem

Helpdesk Update

- now has increased staff, some new people are currently being trained
- Winter break – IT still discussing staffing over break. Will be checking email/phone messages even if helpdesk is not open. Expect to login to email/check voicemail regularly to check for system wide issues to make sure systems remain up and viable. Will not necessarily be responding to individual issues that can wait until after break due to budget and desire to allow helpdesk staff to have a break too. Helpdesk line does have an option to press to be transferred to Fairbanks support session which has 24 hour monitoring/network support.

Conference Now

Conference Now function is active and working. Cost drops to near zero as long as user doesn't have to pay long distance charges. "Toll bypass" and "tail end hop off" exists to allow different campuses to call towns/area codes of other campuses without toll fees. This is a service that everyone should be adopting for administrative meetings (not intended to replace audio conferences used for class where an 800 number is important for student access).

Other

Juneau TLTR

- Ability to know what technologies (computer, projector, audio, etc.) are in classrooms so that when trying to enter PCOs, you can identify needs. Faculty may not know what X & Y is, or available.
- IT will work with room scheduling to get a breakdown of what is in those places.

[Due to shortage of time, moving remaining items to email]

Upcoming Topics

- Common Topics to review/discuss for next semester

Upcoming Meeting Dates:

- Spring 2018 semester
 - Thursdays at 3 not working.
 - Tentatively scheduled January 25th from 10:30-noon for our next meeting. Susie Feero will check with Michael Ciri to see if he is available to attend our next meeting.

CELT Update (via email)

CELT Faculty Liaison

Position description was sent out with Nov 18 agenda – deadline for applying is Dec 1 at noon – send applications to Megan Buzby.

Digital Faculty Fellows

This is a program financed through a grant obtained by the provost from the Bill and Melinda Gates foundation. Four faculty fellows have been selected: Robin Gilcrist (Juneau), Alison Ziegler (Ketchikan), Reid Brewer and Kitty LaBounty (Sitka). They will be working on enhancements to their Spring courses.

Kaltura

Kaltura has been reviewed on test server, expect announcements soon, orientation/training sessions in Dec and/or Jan. More information will be distributed to faculty soon.