

University of Alaska Southeast
Teaching, Learning, & Technology Roundtable (TLTR)
Agenda – March 8, 2018, 10:30 am -- 12 pm

Call to Order

[Present/Absent]

~~John Martin~~

Ann Spehar

~~Jon Ingman~~

Virgil Fredenberg

~~Colin~~

~~Tim Powers~~

Susie Feero

Kimberly Matsuura

~~Tim Powers~~

Jennifer Ward

Michael Ciri

Maureen O'Halloran

Cody Bennett

Minutes from February 8, 2017 meeting

Approved, will be posted to website.

Common Topics to review/discuss for semester

BBUG Brief Update

Meeting regularly scheduled; Group is looking for someone to chair. If anyone is interested, we can put their name forward.

Of note, Blackboard staff were interested in interacting with us across the organization. There was follow-up from a blackboard person after the meeting, which was nice.

A lot of people were interested in the retention center notifications.

Question came up if EAB could be integrated in the retention center; or a link to EAB with a pass-through. (That's probably more doable from UA Southeast.) Michael has been trying to get EAB pushed towards integration with course web spaces, but they are not doing that at this time.

Course Shells

Proposal presented to Faculty Senate

Susie put forward the proposal from Cody/IT. Faculty senate approved with a 2wk window. That information was passed to Michael/Cody with FYI to TLTR.

Cody sent an email for review.

Will there be a notification to faculty when the Spring-19 courses are made available? For instance, in mid-October (2 weeks prior to term release), will they suddenly appear or will there be a message to faculty?

Ann noted a software error in the test environment. Ann will send Cody a screen capture so we can look at this.

There is a desire for a heads-up about early access being made live. As a reminder, if a course is listed (or not listed) to their expectations, they should check with their department. The list is not a final form of the schedule – shouldn't be freaked out if they see something unexpected.

Regional Technology Update (Cody)

Auto Notification of Dropped Students

In response to a request from the Retention Subcommittee of the Chancellor's Strategic Enrollment Task Force, and with the support of our Faculty Senate leadership, IT Services has developed a service which will automatically notify faculty via email when a student drops or withdraws from a course. An email was sent to all UAS faculty summarizing the change.

SPSS Licensing

There are conversations between UAA/UAF/UAS to see if we can find a way to align licensing to reduce overall costs.

Cody to Crestron

In February, I visited the Crestron Headquarters to tour their facilities and to be educated in their A/V offerings. This was coupled with a Commercial Design Course in their training center which gave some insight to the processes that A/V Designers use to execute requests which should provide benefit as our classroom and space needs continue to morph over time.

VDI Employee Environment

The Helpdesk is beginning to shepherd early adopters to Virtual Desktop Infrastructure (VDI). 90% of IT Services staff have been working from virtual machines for the past several months and we are now working with those who desired to be early adopters to set up their virtual computers. If you think there may be some utility to you to have a virtual computer (accessible from any device with a web browser, complete with all UA licensed software), please reach out to the Helpdesk.

Recent Changes to ELMO Security Settings

IT Services has made recent changes to strengthen the ELMO security settings. In order to use the self-service tool, you must have at least one personal security question set. If you have not already done so, please login to ELMO (<https://elmo.uas.alaska.edu/>) now with your UA username/password to set a security question. If not prompted during sign in, select **Security Settings** below your name.

2018 Fall Software Needs

Donovan has put out an email to the Juneau Faculty soliciting their software desires for the 2018 fall academic virtual build.

Windows 10 Employee Build

The first draft of the UAS Windows 10 Employee build is being tested by technicians. We should have this available in the next few weeks/months for employee use with their campus PCs.

CELT Update (Maureen)

Trainings

Reminder – Ask for input on trainings/workshops that they'd like to have. Coming up on 21/22 (still in planning) a workshop on writing.

Kaltura

Reminder – We’re currently piloting Kaltura. It would be good for faculty to give assignments to students too to see how things might work with student use.

Upcoming Topics

Alt-Text/OER

Working with CELT, it may be beneficial to Have Jonas talk about Alt-Text project, and have faculty share some of their experiences along with anyone who might be interested in OER. Would be beneficial for CELT and faculty in general. He could come to share with TLTR. Maureen will check in with Jonas.

Topics for Group?

What kinds of things are we tackling here?

LMS, major changes that would affect the whole campus, CELT things, Budget items for technology.

Group could ask questions about budget support for technology plans. Our student tech fees are the lowest that they’ve been for Juneau.

Focus group talking about electronic resources.

Considering Software

Ann would like to see discussion on policy about new or old software is introduced into the UAS system (sit/ktn/jnu). Ex: SPSS, should that be focused through TLTR? Ex: Kaltura, came from someone outside of TLTR, and we’re moving forward with it. Ought the TLTR be the group to manage the software in use by the UAS populations. Perhaps provide better service, save money, gathering user requirements across groups.

Cody’s thought is that using TLTR as a governance group for this seems unnecessary. It would potentially bottleneck faculty who need a single random piece of software for an action from simply moving forward.

Virgil noted that we could consider a system similar to how the library handles periodicals. If there is a wildly expensive software that is used by only one person, it could be ended, but a sitewide license could get more attention through a TLTR popularized channel.

Might not matter who pays for it; Arts & Sciences might pay for SPSS, but that doesn’t expose other faculty (Education, Business) to opportunities to use.

Very few pieces of software cross the IT Services desk anymore. Most people “know” what they want. Things that come to us are often things that are highly expensive, or need integration to have SSO, etc. Many faculty needs are handled through faculty & department. We lose the ability for further discussion and it may create a support chaos.

TLTR might solicit recommendations or best practices for software. (Career Ed using X, Ed Leadership using Y, etc). There will be places where “somebody” will need to find a big chunk of money. The point of seeing what other people are using would be valuable. There are some things we are paying for that are not well utilized.

We might also miss economies of scale in the adoption of software, and there is support issues.

First step would be to collect information about what kinds of software are being used, where funding & support comes from. From that information, perhaps there are thoughts of what policies could be made.

[Adjourn 11:12am]

Upcoming Meeting Dates:

April 12th at 10:30 am